

# Exhibit 7

**SW-SEC00001602**



# Q2 2020 Quarterly Risk Review (QRR)

DO + IT | LEGAL | FINANCE

May 22, 2020



# AGENDA

## Security

- Risk Scorecard | 2020 Plan
- Incident Response Status
- Product Security Improvements
- Security & Compliance Improvement Plans (SCIP)

## Policy

- Policy Review Update

## Compliance

- SOX Controls Status
- GDPR| Data Privacy Operations
- Security Training & Employee Background Checks
- Call Recording | Call Monitoring Update

## Certifications

- Product Certification Roadmap | Status

## Continuity

- COVID-19 Operational Continuity Response





# Security

- Risk Scorecard | 2020 Plan
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# SolarWinds Scorecard

NIST Maturity Level



Steady progress in 1H. On track for 2020 Improvement

Security Category	2017	2018	2019	2020 Target	Key Risks	1H 2020 Improvement Plan
<b>Identify</b>	<b>0.8</b>	<b>2.0</b>	<b>3.0</b>	<b>↑3.3</b>	<ul style="list-style-type: none"> <li>Security processes not consistently implemented</li> </ul>	<ul style="list-style-type: none"> <li>Increase SDL adoption</li> <li>Advance product certifications</li> </ul>
<b>Protect</b>	<b>1.5</b>	<b>3.0</b>	<b>3.2</b>	<b>↑3.3</b>	<ul style="list-style-type: none"> <li>Significant deficiencies in user access management</li> </ul>	<ul style="list-style-type: none"> <li>Enforce AD Authentication for critical systems</li> </ul>
<b>Detect</b>	<b>1.0</b>	<b>2.8</b>	<b>3.4</b>	<b>↑3.6</b>	<ul style="list-style-type: none"> <li>Inconsistent security scanning</li> </ul>	<ul style="list-style-type: none"> <li>Expand and standardize VAT, Pen, Open Source, and Code Analysis</li> </ul>
<b>Respond</b>	<b>0.8</b>	<b>2.8</b>	<b>3.6</b>	<b>↑3.8</b>	<ul style="list-style-type: none"> <li>Increase in events and complexity</li> </ul>	<ul style="list-style-type: none"> <li>Continuous improvements in Security   Major Incident Response</li> </ul>
<b>Recover</b>	<b>0.7</b>	<b>2.0</b>	<b>2.0</b>	<b>↑2.3</b>	<ul style="list-style-type: none"> <li>Immature business continuity plan</li> </ul>	<ul style="list-style-type: none"> <li>Operational Continuity Plan assessment and improvements</li> </ul>
<b>Overall</b>	<b>1.0</b>	<b>2.5</b>	<b>3.0</b>	<b>↑3.3</b>		

Maturity	Description
0	No evidence
1	Reactive approach
2	Consistent approach, Somewhat reactive and undocumented
3	Documented, detailed approach. Regularly measure its compliance
4	Established risk management framework
5	Refined practice, focused on improvements and efficiencies



# Systems Separation Assessment

Initial Assessment to Separate Critical Systems

Critical Systems (shared)

Finance

Sales

Support

Renewals | Success

Legal

DW | Integrations

Marketing

Web Properties | DNS

HR

Active Directory

Email | Collab

Network | UC

Server | Storage

Engineering

DevOps

Security

## Preliminary Systems Assessment

- Critical System
- Description
- Effort | Complexity Rating
- TSA
- Acceleration Opportunity
- External Investment



# Systems Separation Assessment

## Next Steps

Critical Systems (shared)

Finance

Sales

Support

Renewals | Success

Legal

DW | Integrations

Marketing

Web Properties | DNS

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Active Directory

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Engineering

DevOps

Security

## Separation Project Planning

- Disposition Agreement
- Project Plan
  - Project sizing
  - Budget review
  - Recourse planning
  - Portfolio prioritization | re-balancing
  - TSA outlines
  - Executive Reviews | Cadence synchs